Background to Business Continuity and Disaster Recovery

Legislative IT Steering Committee
November 13, 2007

Finding the Balance

Standardization

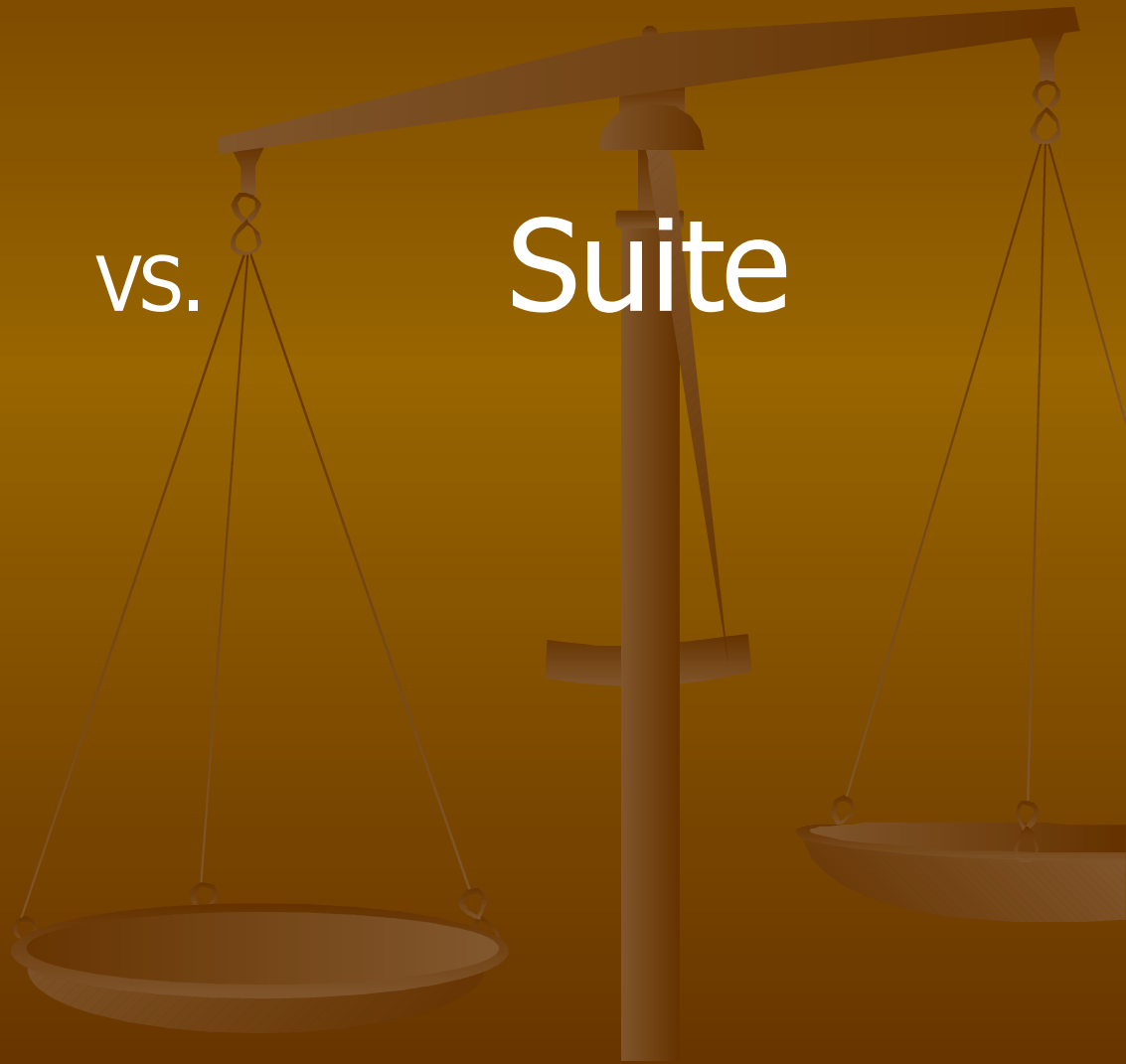
Customization

Software Packages

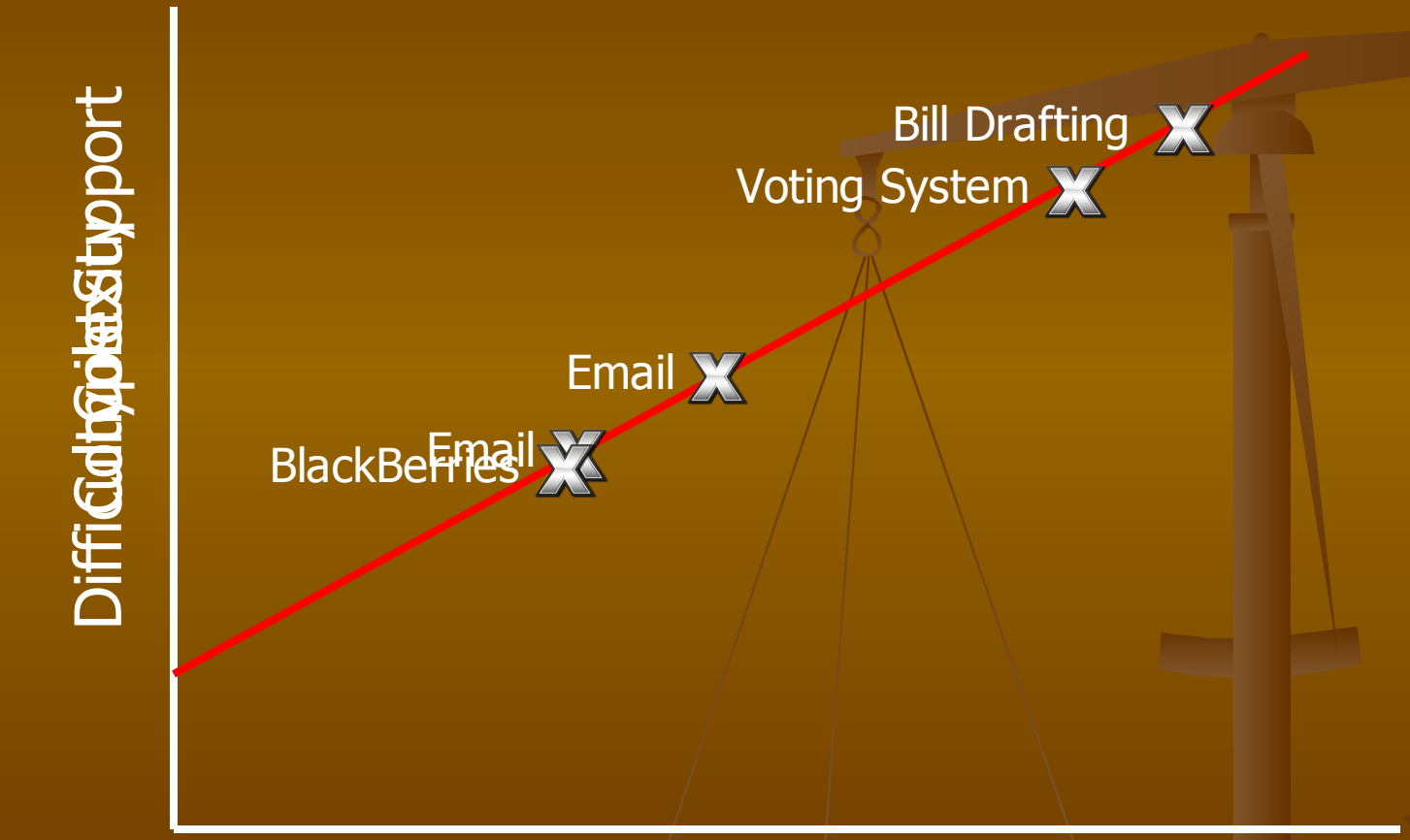
Best of Breed

vs.

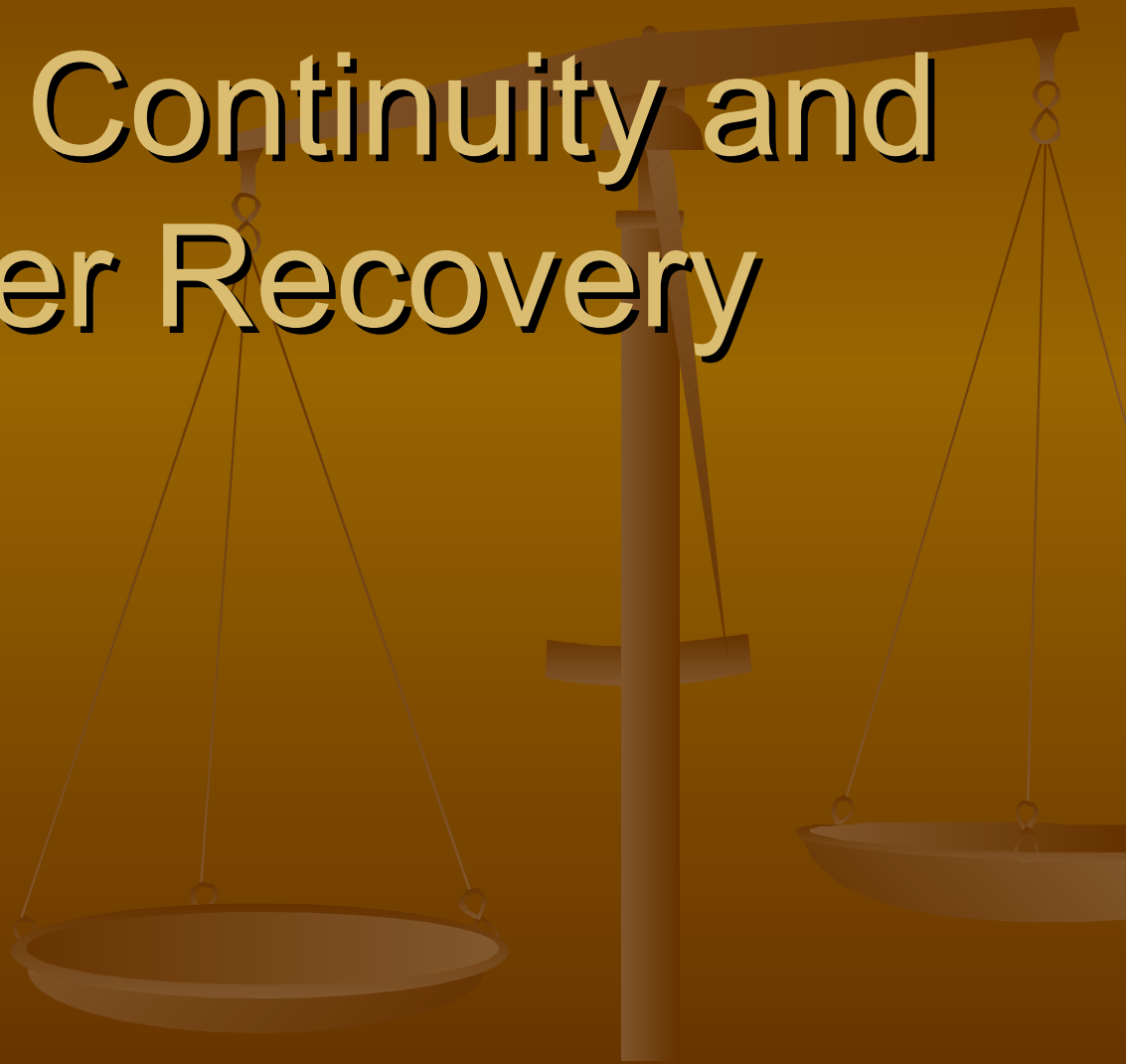
Suite



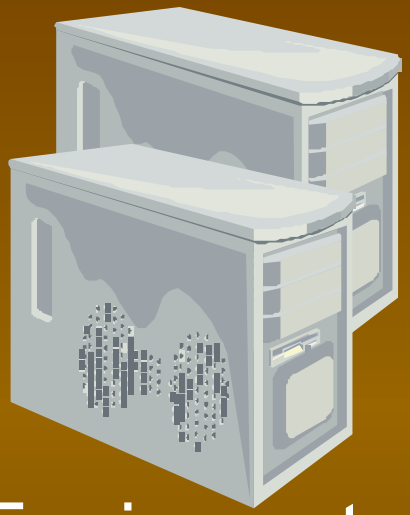
Relationship of Customization and Standardization



Business Continuity and Disaster Recovery

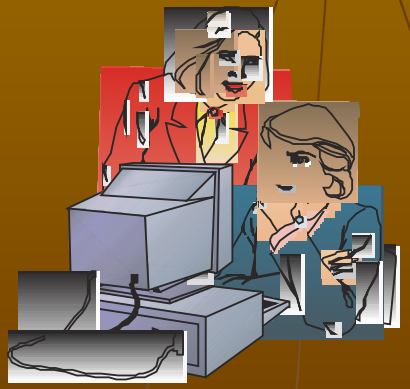


What Do You Need?



Equipment

Location



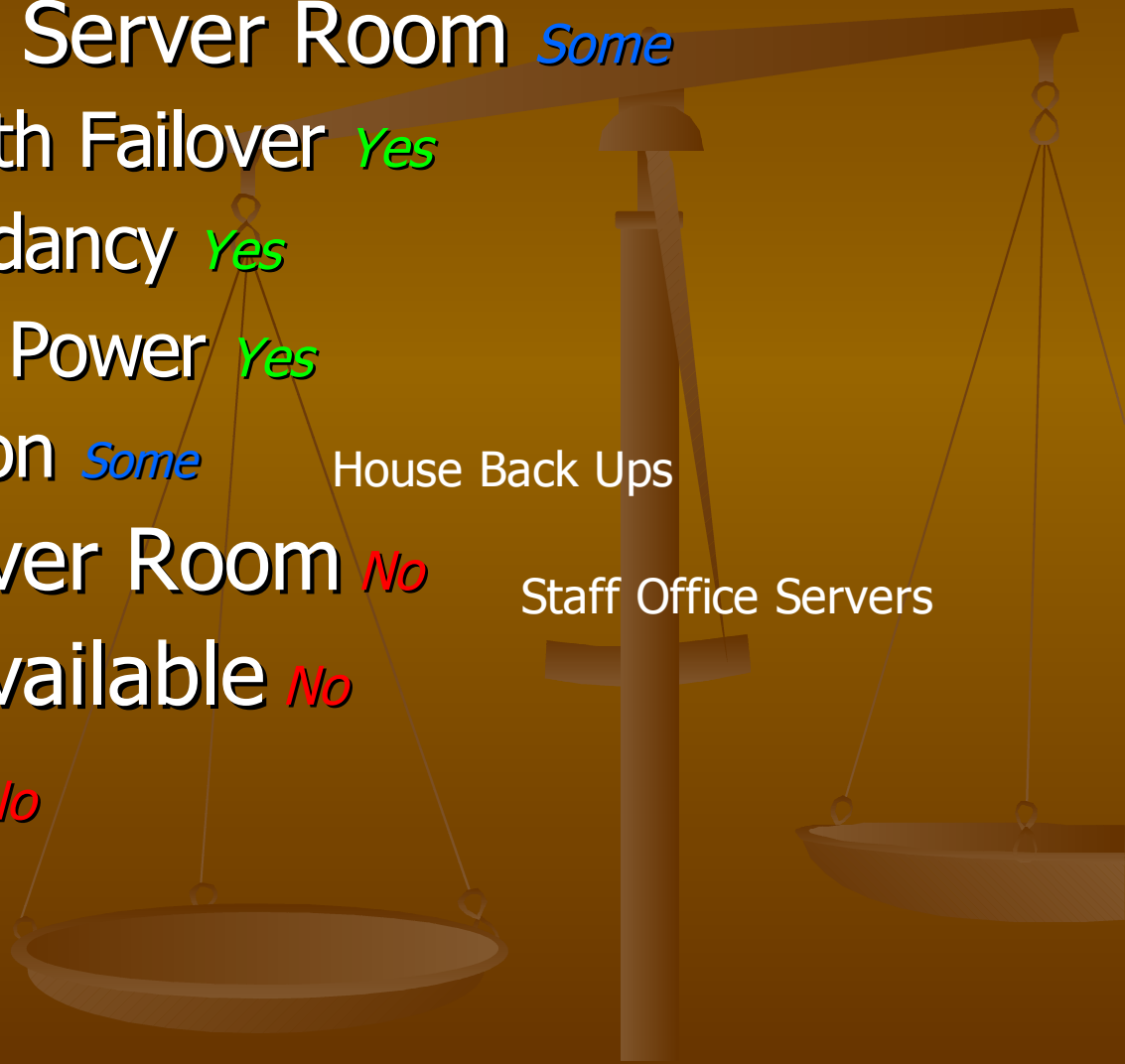
People Who Know What To Do

Equipment and Location

- Failure Within a Server Room *Some*
  - Dual Servers with Failover *Yes*
  - Network Redundancy *Yes*
  - Uninterruptable Power *Yes*
  - Data Preservation *Some*
- Failure of a Server Room *No*
- Capitol Hill Unavailable *No*
- Broad Disaster *No*

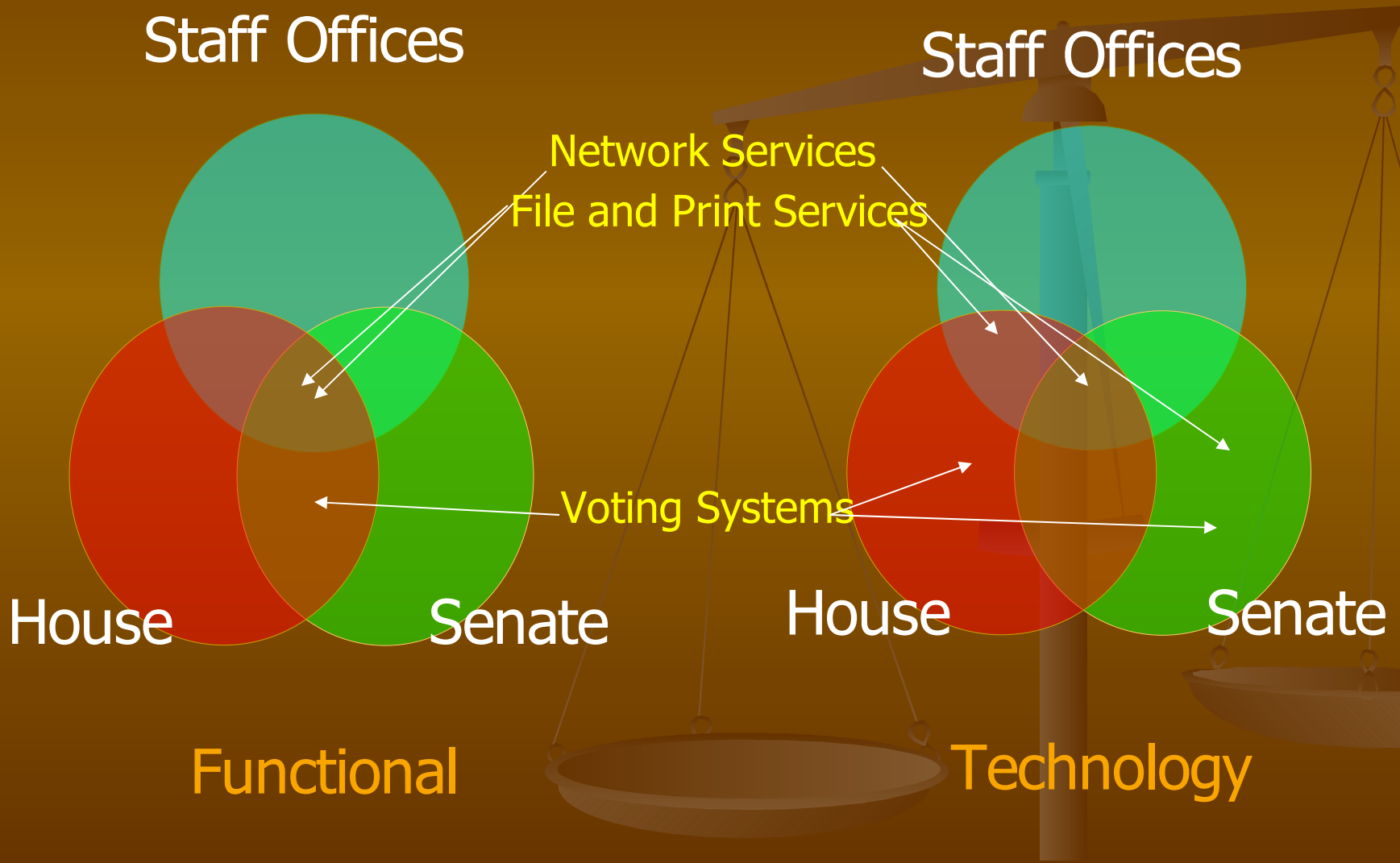
House Back Ups

Staff Office Servers



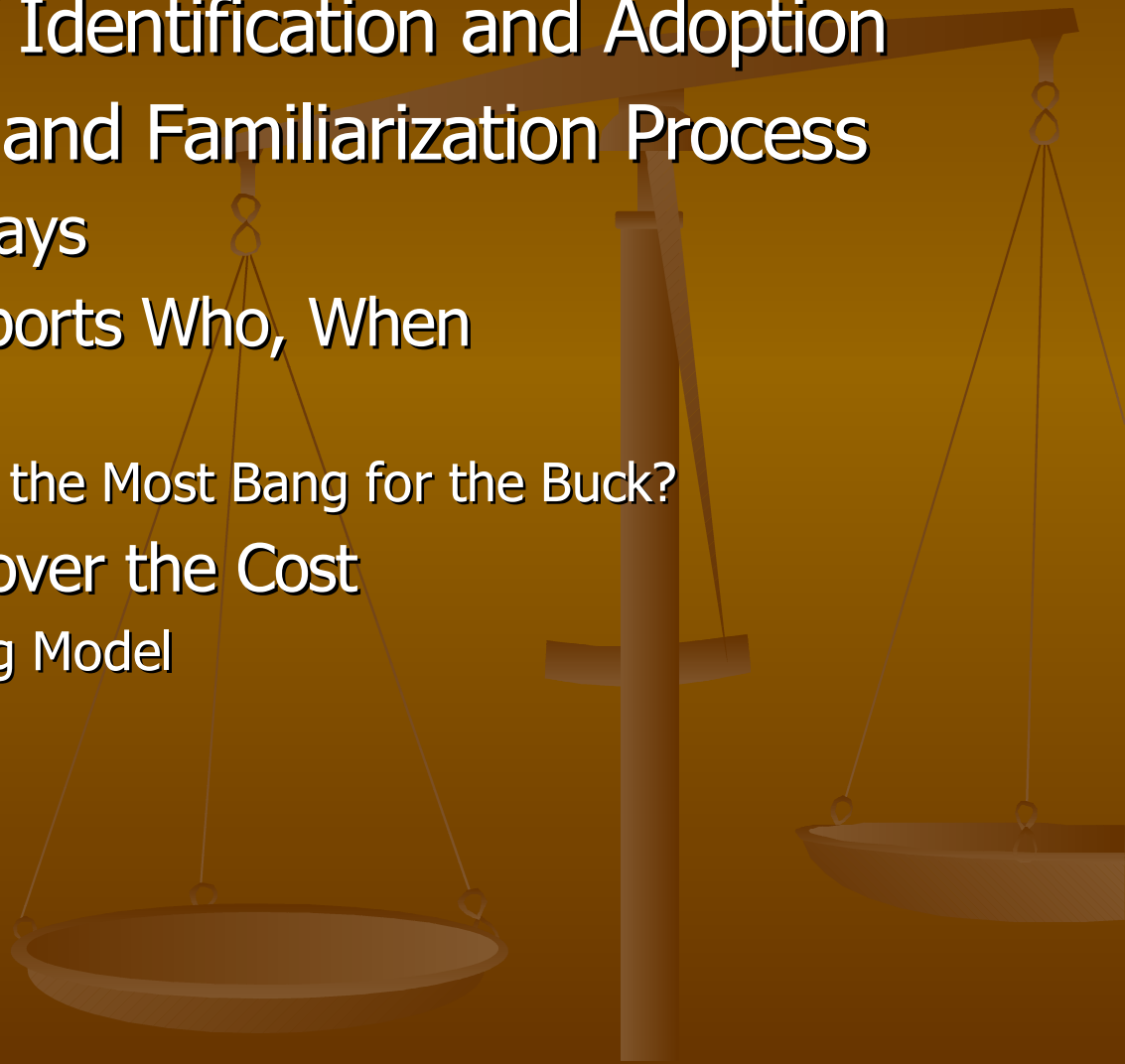
Cross Office IT Staff Training

IT Staff Cross Training
Functional & Technology Overlaps



The Current Plan

- 1. “Best Practices” Identification and Adoption
- 2. Documentation and Familiarization Process
  - Shared Support Days
  - Identify Who Supports Who, When
    - Access to Staff
    - Where Do We Get the Most Bang for the Buck?
  - Identify How to Cover the Cost
    - Tony Model, Billing Model



First Bites